

## Bid Document

Bid Details	
<b>Bid End Date/Time</b>	19-07-2022 17:00:00
<b>Bid Opening Date/Time</b>	19-07-2022 17:30:00
<b>Bid Offer Validity (From End Date)</b>	60 (Days)
<b>Ministry/State Name</b>	Ministry Of Health And Family Welfare
<b>Department Name</b>	Department Of Health Research
<b>Organisation Name</b>	Indian Council Of Medical Research (icmr)
<b>Office Name</b>	National Centre For Disease Informatics And Research, Bengaluru
<b>Total Quantity</b>	1
<b>Item Category</b>	Business intelligence and data analysis software (Version 2.0) (Q3)
<b>Years of Past Experience Required for same/similar service</b>	1 Year (s)
<b>MSE Exemption for Years Of Experience</b>	Yes
<b>Startup Exemption for Years Of Experience</b>	Yes
<b>Document required from seller</b>	Experience Criteria,OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled</b>	No
<b>Time allowed for Technical Clarifications during technical evaluation</b>	2 Days
<b>Evaluation Method</b>	Total value wise evaluation

### EMD Detail

Required	No
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### ePBG Detail

Required	No
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### Splitting

Bid splitting not applied.

**MII Purchase Preference**

MII Purchase Preference	No
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.

**Business Intelligence And Data Analysis Software (Version 2.0) ( 1 pieces )**

Brand Type	Registered Brand
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**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Basic Information	<b>Category</b>	Business intelligence and data analysis software
	<b>Components /Modules covered in the offered product</b>	Analytics/BI General, Fraud/Risk Analytics, Analytics for IOT, Cybersecurity Analytics, Customer Analytics, Supply chain analytics, Advanced Analytics, Artificial Intelligence & Machine learning, INSTALLATION, SERVICE SUPPORT
SCOPE OF LICENCE	<b>Types of Licence</b>	Subscription
	<b>Type of Perpetual Licence</b>	NA

Specification	Specification Name	Bid Requirement (Allowed Values)
	" Duration of Subscription (in Years) "	1
	OEM Licensing policy	Per named user
	Licence Delivery Mode	Electronic Licence
	Maximum user handling capability ( Hint Select 0 if not applicable)	1.0 - 10000.0 Or higher
	Concurrent user handling capability ( Hint Select 0 if not applicable)	1.0 - 1000.0 Or higher
	Platform type	Desktop based,
	Hosting Enviroment/ Deployment Option	Cloud, On Premises
	The offered product have support from OEM for	Unlimited updation for Patches and Bug fixes within support period., Unlimited upgradation of version within support period
	Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes)	1
	Number of Years upto which support is available from OEM for Upgradation of version	1
	Training Options	Virtual
	No of days Training Provided	2
Analytics/BI General	<b>Analytics/BI General Features 1</b>	Collabration, Customizable fields, Customizable reporting, Dashboard creation, Interactive content, Interactive reporting, Mobile Integration, OLAP(Online Analytical Processing ), Visual Analytics, Geospatial support, Automatic date dimension, Intuitive interface custom charting, Access Control, Ad hoc Analysis, Ad hoc query/data query
	<b>Analytics/BI General Features 2</b>	Ad hoc reporting, Alerts & Intelligence, Categorizing/Hierarchy, Content Analytics, Conversion Analytics, Data Extraction, Data Filtering, Data Analysis, Data Visualization, Data Import/Export, Drag & Drop Interface, Graphical Data Presentation, Email/SMS notification, BI Sematic model, Scheduler, Report publisher (pixel-perfect), In Memory Analytics
	Additional Analytics/BI General Features	NA
Fraud/Risk Analytics	<b>Fraud/Risk Analytics</b>	Network link analysis, Automated business rules, Text mining, Search and discovery within databases, Exception reporting, Alert Management, Advanced analytics, machine learning and AI, and model deployment, Social network analysis, Detection and alert generation, Search and discovery, Mobile App, Intelligent case management, Risk Management

Specification	Specification Name	Bid Requirement (Allowed Values)
	Additional Fraud/Risk Analytics Features	NA
Analytics for IOT	<b>Analytics for IOT( Internet of Things)</b>	Real time analytics, Data model for sensor data and related domains, Advanced analytics and machine learning, Public APIs
Cybersecurity Analytics	<b>Cybersecurity Analytics</b>	Network device analytics powered by machine learning & AI, Multidimensional detection and composite device risk scoring, Guidance and context for investigators, Self service data management & visualization, Rule and analytic model management
Customer Analytics	<b>Customer Analytics</b>	Streamlined marketing planning, Campaign management, Predictive Models, Forecasting and Goal-Seeking Routines Predictive analytics, Dynamic Data Collection, Open Data Model, Post-Data-Collection Contextualization, Anonymous Behavior Capture
Supply chain analytics	<b>Supply chain analytics</b>	Asset replacement decision support, Demand forecasting, Inventory optimization, Self-service data visualization and KPI dashboards, Automatic monitoring and alerts, Predictive modeling
Artificial Intelligence & Machine learning	<b>Artificial Intelligence &amp; Machine learning</b>	Support Machine learning model like Deep learning, Ensemble, Neural network, Regularization, Rule system, Regression, Bayesian, Decision tree, Dimensionality reduction, Instance based, clustering, etc, R and Python integration, Analytical Model management, Scalability, Single technology interface (no bolt on products)
	Additional Features	NA
INSTALLATION	<b>Duration required by Seller/OEM for Installation of offered product (Hint :- Select 'NA' if not applicable)</b>	NA
SERVICE SUPPORT	<b>Duration for which Service Support offered by Seller/OEM (Hint :- Select 'NA' if not applicable)</b>	1 years
	<b>Scope of service support</b>	NA
	<b>Scope of Installation and Configuration</b>	NA
	<b>Scope of Solution Architecture</b>	NA
	<b>Scope of Technical Assistance</b>	NA

Specification	Specification Name	Bid Requirement (Allowed Values)
	Scope of Solution Customization	NA
	Scope of Data Management	NA
	Scope of Analytics	NA
	Scope of Visualization & Reporting	NA
	Number of manpowers to be deployed for service support at buyer premises	NA
	Educational qualification of manpower deployed for service support	NA
	Experience of manpower deployed for service support	NA
	Certification of manpower deployed for service support	NA
	"Penalty for Non Adherence to Service Support in percentage of price offered for Service Support (Maximum 10 % of Technical Service Support Value)"	0.1% per day
	Additioanl parameters related to service support	NA
HARDWARE/ SOFTWARE REQUIREMENTS AT BUYER END	Backend Operating System supported by the offered product	Windows, Windows Mobile/ Phone, Mac, Android, Linux, iOS
	Backend Web browsers supported by the offered product	Internet Explorer, Google Chrome, Mozilla Firefox, Safari, Opera
	Backend database supported by the offered product	Oracle, DB2, Sybase, MySQL, PostgreSQL, MSSQL, NOSQL

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Harish Siddaraju	562110,NIRMAL BHAVAN ICMR COMPLEX 2ND FLOOR POOJANAHALLI ROAD OFF N.H.7 ADJACENT TO TRUMPET FLYOVER OF BIAL KANNAMANGALA POST BENGALURU	1	15

## Buyer Added Bid Specific Terms and Conditions

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. Make in india specific authorisation certificate needs to be enclosed.
4. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

5. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

6. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**